

FOI/3655] EIR: Noise Complaints at New River Sports Centre, White Hart Lane

Inbox



haringey@infreemation.co.uk <haringey@infreemation.co.uk>

Tue, Jun 16,
11:33 AM (6 days
ago)

to me

PLEASE DO NOT REPLY TO THIS EMAIL- CONTACT US ON FOI@HARINGEY.GOV.UK QUOTING THE CASE REFERENCE

Dear **REDACTED**

Your Request ref: **FOI/00003655**

Thank you for your request for information received on 05/06/26

My response is as follows:

You requested a breakdown of all complaints regarding noise received by the New River Sports centre from 2020 onwards. I have spoken to our complaints team who have shared the following information.

Our complaints database does not break down the subject of complaints in a way to identify cases relating to noise complaints concerning the New River.

We would not be able to respond to this without compiling new information that we have no need to compile for our own purposes. The Freedom of Information Act gives people the right to access records held by public authorities, but it does not extend to a right to have records created in order to provide information that is of interest to members of the public. We therefore do not hold this information and are unable to provide it to you.

If you are dissatisfied with this response, you have the right to request an internal review. Requests for an internal review should be submitted within 40 working days of this response and should outline the reasons for your dissatisfaction. You can do this by replying to this email or by emailing foi@haringey.gov.uk.

If you remain dissatisfied after the internal review, you have the right to complain to the Information Commissioner's Office (ICO), the independent regulator for information rights. The ICO can be contacted at www.ico.org.uk or by writing to Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Laura Crouch
Head of Active Wellbeing